# Autodesk<sup>®</sup> AutoCAD<sup>®</sup> Crash Dialog on Close Hotfix Readme

### Thank you for downloading the AutoCAD Crash Dialog on Close Hotfix.

This readme contains the latest information regarding the installation and use of this Hotfix. It is strongly recommended that you read this entire document before you apply this Hotfix to your product.

For reference, please save this document to your hard drive or print a copy.

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#### Affected Products

This Hotfix applies to the SP1 versions of Autodesk AutoCAD 2014 and Autodesk AutoCAD 2014-based vertical products.

#### Issues Resolved by This Update

This Hotfix addresses a problem where AutoCAD brings up a Crash dialog when the application is closed.

#### Installation Instructions

You must have administrative privileges on your Microsoft<sup>®</sup> Windows<sup>®</sup> operating system to complete the installation process.

This installation requires you to replace the following file:

• accore.dll

Download the Hotfix for your application to a location on your local computer:

- For 32-bit operating systems (AutoCAD and related verticals): Crash\_Dialog\_Hotfix\_for\_AutoCAD\_2014\_32bit.zip
- For 64-bit operating systems (AutoCAD and related verticals): *Crash\_Dialog\_Hotfix\_for\_AutoCAD\_2014\_64bit.zip*

Double click the zip file and extract the resulting file to a location on your computer, e.g. *C:\Temp*.

## To Replace the accore.dll File

- 1. Close all software applications.
- 2. Navigate to your product installation folder; for example *C:\Program Files\Autodesk\AutoCAD 2014.*
- 3. In the product installation folder, right-click on the existing *accore.dll* file and rename it to *accore.bak*.
- 4. Move the newly downloaded *accore.dll* file from *C*:\*Temp* to this folder. Right click on the file in Windows Explorer and select Properties to check the version (it should say *19.1.108.12*).

## To Uninstall This Hotfix

- 1. Delete the files that you downloaded and installed.
- 2. Restore the files you renamed to their original name (e.g., *accore.bak* to accore.dll).

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