Autodesk® AutoCAD® 2019 User Data Hotfix

Thank you for downloading the AutoCAD 2019 User Data Hotfix.

This readme contains the latest information regarding the installation and use of this hotfix. It is strongly recommended that you read this entire document before installing the update.

For reference, please save or print this readme.

Contents

Affected Products

This hotfix applies to the following:

- 2019 versions of Autodesk AutoCAD 2019, Autodesk AutoCAD LT® 2019, Autodesk AutoCAD 2019-based specialized toolsets, and AutoCAD 2019-based vertical products.

The Issue Resolved by This Update

To improve user data privacy in compliance with GDPR requirements, we're providing this hotfix to eliminate the transmission of user serial numbers when using an Autodesk program to access an Autodesk download site.

Installation Instructions

You need to have administrative privileges on your Microsoft Windows operating system to complete the installation process.

Please note you may not have the file *WSCommCntr4.exe* installed on your computer. You do not need to apply this hotfix if you do not.

This installation requires you to run the following executable (.exe) file:

- *Autodesk_AutoCAD_WSCommCntr_Hotfix.sfx.exe*

To Run the File

1. Close all software applications and processes from Autodesk.

2. Navigate to the shared files folder; for example *C:\Program Files\Common Files\Autodesk Shared\WSCommCntr4\lib.*
   If the folder for WSCommCntr4 does not exist, this Hotfix is not needed.

3. In this folder, right-click on the file listed below, select Properties, and go to the Details tab. You should run the hotfix executable only if the version is <u>lower</u> than the one listed below. If *WSCommCntr4.exe* or a folder for WSCommCntr4 does not exist, this hotfix is not needed.

   • *WSCommCntr4.exe   4.0.7.0*

4. To run the hotfix, download the *Autodesk_AutoCAD_WSCommCntr_Hotfix.sfx.exe* to your machine and double click on the file to run it. When completed, the hotfix will prompt you to push *OK.* Please review the install log to ensure the update was installed. If it was not installed, please close all software applications and processes from Autodesk and try again.

 Thank you for using Autodesk products!

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